

EXHIBIT A

InFoPeople is pleased to present a workshop taught by one of the leading national experts on Z39.50:

The Z39.50 Information Retrieval Protocol: A Basic Introduction
Workshop Instructor: William E. Moen

Distributed and integrated access to online library catalogs and other networked information resources is the vision. The ANSI/NISO Z39.50 Information Retrieval Protocol is a key technology to actualize that vision. What do you need to know about this important standard? A workshop participant commented: "Dr. Moen is able to make clear some very complex concepts. I feel now that I can deal with our vendor in getting our Z39.50 implementation set-up since I have a basic understanding of what Z39.50 is and does."

Workshop Description: This tutorial is a basic introduction to the Z39.50 standard. Although Z39.50 is a technically complex standard, the tutorial provides a structured learning opportunity to familiarize you with the purpose, functions, terminology, and issues related to Z39.50 and its implementation in online library catalogs and other electronic resources. Participants will have opportunities to discuss issues related to using Z39.50. You will leave the session with a working knowledge of what Z39.50 is and what it can and can't do. No specific technical knowledge is required, although familiarity with computer systems and online catalogs will be a help.

Highlights: Using presentations, online demonstrations, handouts, and discussion, this tutorial will cover the following topics:

- An overview and background to Z39.50
- Information retrieval and Z39.50: The complexity of addressed, distributed and integrated access
- Z39.50 concepts and functionality: What it's really about
- The client/server model
- Z39.50 facilities and services
- Z39.50 search
- All about attribute sets
- The difference that indexing makes
- Z39.50 retrieval: MARC and non-MARC resources
- Implementing Z39.50: Questions, models, and strategies
- Z39.50 and the Web
- Challenges and solutions to improve interoperability
- What can users expect?
- The Z Texas and Bath profiles to improve interoperability

Prerequisites: Those attending should be:

- ready to learn!
- ready to ask questions!

Fee: There is a \$50 fee for this workshop.

Dates and locations:

- Mon May 22, 2000 Tsakopoulos Library Galleria - Sacramento PL
- Tue May 23, 2000 San Francisco Public Library
- Thu May 25, 2000 Orange County Public Library

Other logistics:

- On-site check-in is from 8:30-9 AM; instruction is from 9 AM-4:30 PM.
- Maps, directions, and parking information are available on the InFoPeople Web site at <http://www.infopeople.org/WS/workshop/Directions>
- InFoPeople does not provide refreshments or lunch. Since some training locations do not have in-house or convenient food service, InFoPeople recommends that participants bring a sack lunch.

To register for this workshop: Use the online registration form at <http://www.infopeople.org/WS/workshop/Workshop/35>

If you have questions about this workshop, please contact the InFoPeople Project Assistant at assist@infopeople.org

e:\users\lds\jw\lcb\telez39.50 exh a-apr 00.doc